



HOW TO VOTE Using SmartHub



Register for SmartHub

Follow the instructions below to establish a SmartHub account. If you have an account, log in to SmartHub and proceed to Step 1 (right) to cast your electronic vote. Electronic voting opens March 31.

How to create a SmartHub Account

With SmartHub, you can pay your bills, manage the bank and card information for stored payment methods, view your usage, report problems with your service, contact JREC, and now cast your electronic vote. SmartHub is a web and mobile app.

Getting started is easy. If you don't already have online access to your account, you can quickly sign up for it. You can find a link to SmartHub at our website, www.jrec.com. Click on the "Pay Online" button at the top of our website or click on the QR Code above.

Step 1: Then click on "Sign up to access our Self Service site" from the SmartHub log-in page. (right)

Step 2: Enter the requested account information in order to verify your identity. Answers must match account info exactly. Then click Submit. (below)

New User Registration

To register as a new user, please enter the following information:

Billing Account Number:

Last Name or Business:

E-mail Address:

Confirm E-mail Address:

Please answer the following about the account that you are trying to register in order to protect you against identity theft. Last 4 Digits of Social Security Number:

Mailing ZIP Code:

Please select a Secret Hint Question to answer. We may ask you to answer this, if you forget your login credentials. (Secret Question):

☐ I'm not a robot

☐ I accept the [Terms and Conditions](#)

Note: Security questions will vary. Examples include:

- Last bill amount
- Last 4 digits of Social Security Number
- Birthday (Month and Day)
- Billing Zip Code
- Security Question and Answer

Step 3: If successful, you'll get a notification that says "Congratulations! Your registration is complete. You will receive an email with a temporary password. Use it to log in and change your password."

Step 4: Check your inbox for an email that will contain your temporary password to first log-in to your account.

Step 5: Back on the log-in page, enter email and temporary password and click Login. (right)

Step 6: The first time you log in, you'll be asked to change your password. (below)

Please change your password

E-Mail Address:

New Password:

Confirm Password:

[Password Strength:](#)

8-character minimum; 15-character maximum
at least one special character

Once you're logged into SmartHub you can cast your vote by following the steps on this page.

Step 1: Click on the "Vote Now" tab at top.

Log Out | Home | Help | Pay Now | **Vote Now** | Report An Outage

Have a Question? Get Help.

Communication / Alerts

Welcome to SmartHub

Thank you for checking us out on the web! SmartHub free mobile apps are available for download.

Step 2: The Client Election Screen will open, and you can view the director bios and bylaw information from this screen. Vote for 1 candidate per district and Yes or No for each Bylaw Amendment. Click on the "Go to Ballot Confirmation" to view summary of ballot.

Client Election

To cast a vote:

- Check the box next to your selection.
- To change your vote, click the box again and the mark will be removed.
- To review candidate information, click the "View Bio" button next to each candidate.
- To review your selections, click the "Go to Ballot Confirmation" button.
- You may save your ballot and return later by clicking the "Logout" link.

District 1 Candidate
Select 1 from below.

☒ Incumbent [View Bio](#)

☐ Challenger [View Bio](#)

Bylaw Vote
Select 1 from below.

[View Bylaw Information](#)

☒ Yes

☐ No

[Contact](#) technical assistance.

Step 3: You can view and/or change your vote from this summary screen. Click "Submit Ballot" once you are ready to cast your vote. You can also print a record of your ballot summary.

Client Election

Your ballot is not cast until you click the Submit Ballot button. You have satisfied the voting range in all offices. Click the Submit Ballot button to cast your votes.

District 1 Candidate
Currently 1 Selected.

✓ Incumbent

Selected: 1

Bylaw Vote
Currently 1 Selected.

✓ Yes

Selected: 1

Your ballot is not cast until you click the Submit Ballot button. You have satisfied the voting range in all offices. Click the Submit Ballot button to cast your votes.

To print a record of your ballot summary above, click [here](#) or use your browser print menu option.

Step 4: Click Logout

