

New Member Checklist

Sign Up for SmarHub

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Easily manage your account, track usage, pay bills, and setup outage text alerts online or in the app.

Learn About Our Rebate Program.

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If you implement energy conservation into your home or business, find out if you qualify for an Energy Sense rebate.

Follow JREC on Social Media

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Stay informed about safety tips, events, peak alerts, and community news.

Explore Payment Options

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Choose what works best for you—Auto Pay, PrePay, paperless billing, or traditional methods. Ask how you can receive up to \$25 in credits.

Update Your Contact Info

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Make sure we have your correct phone number and email for urgent alerts and service updates.

Know How to Report an Outage

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Call our office during regular business hours, or 1-866-273-5111 after hours or on holidays. Never report on social media or by email.

Understand Your Bill

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Learn what each part of your bill means, including energy charges, fees, and taxes.

Learn About Community Cents (Round-up Program)

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Round up your bill to the nearest dollar to help fund local nonprofits and community projects.

Brush Up on Electrical Safety

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Take advantage of JREC's safety programs and tips to keep your home and family protected.

Attend the Annual Meeting in April

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Make your voice heard, learn how your co-op is doing, and enjoy giveaways and prizes—just for being a JREC member!