

ATTACHMENT A

JUMP RIVER ELECTRIC COOPERATIVE, INC. Prepaid Billing Program Agreement

Name(s): _____ Date: _____
Service Address: _____
Location #: _____ Account #: _____ Member #: _____
Member's phone number: _____ Joint Member's phone number: _____
Email Address: _____

The undersigned Member (including any Joint Member) hereby applies for participation in the Prepaid Billing Program ("Program") offered to active members of Jump River Electric Cooperative, Inc. ("Cooperative"). By signing this Agreement, the undersigned member(s) acknowledge that they have read, understand, and agree to comply with all the terms and conditions set forth herein and in the Cooperative's Prepaid Billing Program Policy ("Policy").

1. To complete enrollment in the Program, Member must make a minimum initial payment to their prepaid account in an amount determined by Billing that will result in a credit balance amount of \$50.00 ("Minimum Initial Payment Requirement"). If Member has an outstanding unpaid balance on their account, Billing will determine the Minimum Initial Payment needed on their account as such to decrease their unpaid balance and allow for enrollment in the Program.
2. Member understands and agrees that the Policy and rate schedule, along with any other Cooperative policies, rules, regulations, terms and conditions governing the Program, may be revised from time to time by the Cooperative in its sole discretion and without prior notice. Member agrees that, by participating in the Program, Member is agreeing to and shall be bound by any revisions to the Program's terms and conditions.
3. Member understands and agrees that, under the Program, Member will prepay the Cooperative for electric service in accordance with the Cooperative's rate schedule applicable to Member. Rate schedules are subject to change from time to time at the discretion of the Cooperative's Board of Directors. Member prepayments will not accrue interest.
4. Member understands and agrees that the Program is automated and electric service will be automatically disconnected by a remote disconnect switch when the balance of Member's prepaid account reaches zero (\$0.00). **THE PROGRAM IS AUTOMATED AND DISCONNECTION OF ELECTRIC SERVICE WILL NOT BE PREVENTED OR POSTPONED BY WEATHER CONDITIONS, INCLUDING EXTREME HEAT OR COLD OR BEING OUTSIDE NORMAL BUSINESS HOURS. MEMBER WILL NOT RECEIVE NOTICE THAT THE COOPERATIVE IS DISCONNECTING BEFORE DISCONNECTION OCCURS.**
5. Member understands and agrees that, on a daily basis, charges for electric service will be deducted from Member's prepaid account in accordance with Member's energy usage.

Additional charges and fees, as applicable, may also be deducted from the account on a monthly or other basis. Any fees associated with non-sufficient fund payments will be applied to the Prepaid Account. Certain charges, such as sales tax may be deducted daily from the prepaid account on an estimated basis and shall thereafter be adjusted to actual charges on a monthly or more frequent basis. Charges for Power Costs Adjustments or other costs that may not be calculated on a daily basis will be deducted on a monthly basis. Member understands and agrees that these charges may be automatically deducted from Member's prepaid account without prior notice.

6. Member understands that some electric assistance agencies may not provide assistance to members that use prepaid service, so Member may not be eligible for assistance if Member enrolls in the Program. Member should contact the electric assistance agency before enrolling in the Program to confirm that Member will still qualify for energy assistance.
7. Member understands and agrees that Member will be liable to pay for all service provided to the Member's account in the event the meter does not automatically disconnect when the account balance has reached zero (0). In the event that Member incurs a billable balance on the prepaid account, that amount will be automatically recovered by the Cooperative at the time the Member adds funds to the prepaid account, and only funds exceeding such negative balance will be credited to Member's account for future electric service.
8. Member understands and agrees that, if Member does not add sufficient funds after disconnection as provided in the Policy, the Cooperative may apply late fees, take action to recover unpaid account balances, and/or close the prepaid account under the conditions set forth in the Policy.
9. Member understands and agrees that the Program uses automated and electronic messaging to communicate information to the Member about Member's prepaid account. Communications may be in the form of prerecorded or text messages to Member's cellular phone (including through the use of an automatic telephone dialer), emails to Member's email address, or other forms of electronic communications. Member consents to receive such automated and electronic communications from the Cooperative and any third party with whom the Cooperative contracts for such purpose. Member may withdraw this consent at any time, but such withdrawal will terminate Member's participation in the Program.
10. Member agrees to immediately notify the Cooperative of any changes to Member's contact information (e.g. email address, phone number). Failure to do so may result in Member's immediate disruption of service or termination from the Program.
11. Member understands that if the account is disconnected due to a zero (\$0.00) balance, Member must add funds into the prepaid account to result in a credit balance amount of \$50.00 before reconnection will occur. Member may add funds into a prepaid account through the methods set forth in the Policy, which may change from time to time.
12. If, prior to enrollment in the Program, Member has an electric service account with the Cooperative with an unpaid balance, then Member shall be permitted to enroll in the Program

- subject to this paragraph. Upon enrollment in the Program, a portion of each payment that the Member makes to the prepaid account may be deducted by the Cooperative and applied to the Member's unpaid balance until such balance is fully paid. The remainder of the payment will be credited to the Member's prepaid account. The portion of prepayment that will be applied to the Member's unpaid balance is defined in the Policy and may be revised by the Cooperative from time to time. Member understands and agrees that the Cooperative may deduct such amounts from prepaid payments to recover the Member's unpaid account balance.
13. As a convenience, Member may receive electronic notices from the Cooperative of low account balances and when disconnection occurs. The Cooperative will make reasonable efforts to provide such notices, but Member understands and acknowledges that Cooperative does not guarantee that Member will receive such notices. It is Member's sole responsibility to monitor Member's prepaid account and ensure that there are sufficient funds to pay for Member's electric service.
 14. Member understands and agrees that service will be reconnected only if sufficient funds have been timely received and posted to the Member's prepaid account in accordance with the Policy. The Cooperative will make reasonable efforts to reconnect service promptly but does not guarantee same-day reconnection on disconnected accounts.
 15. By signing this agreement, Member affirms there are no residents in Member's home that have a Medical Necessity Certification on file with the Cooperative, as defined in the Policy. Member further agrees to notify the Cooperative prior to any change in this status, upon which the Member's account will be removed from the Program. Member agrees to indemnify and hold Cooperative harmless from any claims, losses, damages, or causes of action, including legal fees and expenses, arising from any residents or guests in Member's home whose health is affected by loss of service.
 16. Member understands and agrees that the Cooperative may remove Member from the Program at any time for any reason, without consent by or notification to the Member. The Cooperative reserves the right to modify or end this Program at any time for any and all Members.
 17. Unless requested, Members enrolled in this Program will not receive a regular non-prepaid monthly paper statement in the mail. Program Members have access to this statement on SmartHub.
 18. When service is terminated at the Member's request, a final bill will be provided. If the Program account balance is insufficient to pay the final bill, the Member will be responsible for any amount owed. If after the final bill is paid and a credit balance remains on the Prepaid Program Account, a refund will be paid to the member.
 19. Member agrees to indemnify the Cooperative and hold it harmless from any claims, losses, expenses, damages, or causes of action, including legal fees and expenses, arising from the loss of energy services or the reconnection of service under the Program, to the extent such loss or reconnection is directly or indirectly caused by Member's failure to maintain sufficient funds in the prepaid account, comply with the Program's terms and conditions, or comply

with any other applicable policies, bylaws, rules or regulations of the Cooperative.

I/We have read, understand, and agree to the above-terms and conditions required to enroll in the Prepaid Billing Program with Jump River Electric Cooperative, Inc.

Member Name (print): _____

Member Signature: _____

Date: _____

Joint Member Name (print): _____

Joint Member Signature: _____

Date: _____

JREC Representative Name (print): _____

JREC Representative Signature: _____

Date: _____