#### PAYING YOUR BILLING MADE EASY!

Manage your account right from your smart phone or tablet with SmartHub. Make payments, notify us of account changes, check your usage, view previous statements, and communicate any outages at the touch of a button. Download the FREE mobile app at the Apple App Store or Android Marketplace.

You can continue to pay your bill by mail,

in person, or by using the drop box located at our offices. If you would like to pay by check or with a credit card, you can do so in



person, online at SmartHub, or by calling our secure Pay-By-Phone number of 888-255-6489.

We value our members and continue to seek ways to better serve you. Please contact our office if you have questions.

## PROGRAMS AND SERVICES, WE OFFER

**Energy Sense Rebates** 

- Appliances, Water Heaters, Heat Pumps, Lighting, Agriculture and Dairy type rebates.
- Energy Audits
- Renewable Energy

**Electric Heat Options** 

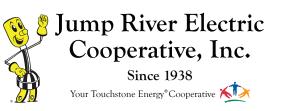
- Load Management Program
- Viasat High Speed Internet
- Dusk to Dawn Lighting

Scholarships and Youth Program

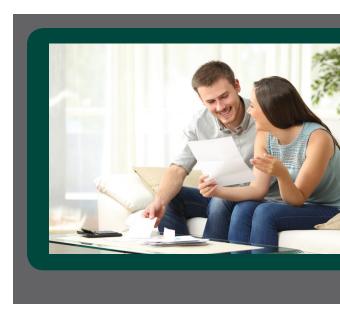
Evergreen Program

Safety First Farm Rewiring Program

### **CONTACT INFORMATION**

**Headquarters Office** 1102 West 9th St N PO Box 99 Ladysmith WI 54848 715-532-5524 715-532-3065 (fax) 

# UNDERSTANDING



Hayward Outpost 13895 W County Hwy B Hayward WI 54843 715-634-4575 715-634-3947 (fax)

www.jrec.com



# How to Read Your New Bill

# Follow the numbers below as a guide to reading your new billing format.

- 1. Amount due on account
- 2. Your JREC Account Number.
- 3. Meter location and meter reading information.
- 4. Usage history and comparison graph.
- 5. Message center.
- 6. Activity since last billing and current detail of charges for electric use.
- 7. Account number and amount due. Return stub with your payment.
- 8. Phone number on account.
- 9. Payment forms accepted.

On reverse side of the bill, you will find helpful tips for Power Outages, Contact Information, 811, Past Due Bills and Payment Options.



Please remember to visit us at jrec.com and sign up for SmartHub. SmartHub is a fast and convenient way to view usage history, report and outage, and manage your account

