PAYING YOUR BILL, MADE EASY!

Manage your account right from your smart phone or tablet with SmartHub. Make payments, notify us of account changes, check your usage, view previous statements, and communicate any outages at the touch of a button. Download the FREE mobile app at the Apple App Store or Android Marketplace.

You can continue to pay your bill by mail, in person, or by using the drop box located at our offices. If you would like to pay by check or with a credit card, you can do so in person, online at SmartHub, or by calling our secure Pay-By-Phone number of 888-255-6489.

We value our members and continue to seek ways to better serve you. Please contact our office if you have questions.

PROGRAMS AND SERVICES, WE OFFER

Energy Sense Rebates

- Appliances, Water Heaters, Heat Pumps, Lighting, Agriculture and Dairy type rebates.
- Energy Audits
- Renewable Energy

Electric Heat Options
Load Management Program
Viasat High Speed Internet
Dusk to Dawn Lighting
Scholarships and Youth Programs
Evergreen Program
Safety First Farm Rewiring Program

CONTACTINE 47220031TION

Headquarters Office 1102 West 9th \$12.358-4458 PO Box 99 800-288-4458 Ladysmith WI 54848 715-532-5524 715 WW Jack (fine) emc.com



Hayward Outpost

13895 W County Hwy B Hayward WI 54843 715-634-4575 715-634-3947 (fax)

www.jrec.com





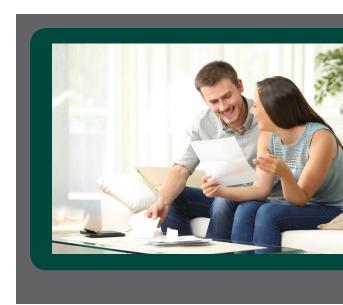
Jump River Electric Cooperative, Inc.

Since 1938

Your Touchstone Energy®Cooperative



your electric bill



How to Read Your New Bill

Follow the numbers below as a guide to reading your bill.

- 1. Amount due on account by date listed.
- 2. Your JREC Account Number.
- 3. Meter location and meter reading information.
- For most services, the service type will either be residential or seasonal. A residential service type indicates that the address served by JREC is your permanent voting address.
- 5. Usage history and comparison graph.
- 6. Message Center.
- 7. Activity since last billing and current detail of charges for electric use. Charges may also include additional services and programs you are enrolled in.
- 8. Account number and amount due. Return stub with your payment.
- 9. Primary phone number on account. Please notify us if this number changes.
- 10. Payment forms accepted.

On reverse side of the bill, you will find helpful tips for Power Outages, Contact Information, Payment Options, and how to signup for Community Cents (a Round-Up program).

smart hub

Please remember to visit us at jrec.com and sign up for SmartHub. SmartHub is a fast and convenient way to view usage history, report an outage, and manage your account.

