



# Jump River Electric Cooperative, Inc.

Since 1938

Your Touchstone Energy® Cooperative



**FAX or SEND COMPLETED SIGN-UP FORM TO:**

## Jump River Electric Cooperative

**Ladysmith Office:** PO Box 99  
Ladysmith WI 54848  
PH: 715-532-5524 FAX: 715-532-3065

**Hayward Office:** 13895 W County Hwy B  
Hayward WI 54843  
PH: 715-634-4724 FAX: 715-634-3947

**Technical Support Phone # 1-888-817-0951**

(PLEASE PRINT)

Company \_\_\_\_\_ Date \_\_\_\_\_

First Name \_\_\_\_\_ Middle Initial \_\_\_\_\_ Last Name \_\_\_\_\_

Phone \_\_\_\_\_ Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_ Acct # \_\_\_\_\_

**HOW DID YOU HEAR ABOUT OUR SERVICE:** \_\_\_\_\_

### SPECIAL OFFER:

\*Speeds are target performance of "up to" speeds. Actual speeds received by individual subscribers may vary based on multiple factors, including but not limited to time of day, consumer device utilized, and in-home network

*Customer must prepay for equipment/activation fee and 1<sup>st</sup> month of service. JREC members will have the monthly charge added to their electric bill and non-members will receive a monthly invoice.*

<p><b>Please check the plan you would like to purchase.</b></p> <p>Unlimited Bronze 12 Plus – 12 Mbps @ \$59.99</p> <p>Unlimited Silver 25 Plus – 25 Mbps @ \$89.99</p> <p>Unlimited Gold 30 Plus – 30 Mbps @ \$139.99</p>
<p>\$49.99 equipment fee and no activation fee on all standard installations. Prices do not include tax or maintenance plan fees.</p>
<p>24/7 Technical Support, 5 Email accounts included with all plans. Addresses with Spam &amp; Virus Filtering. Download speeds are "up to" and may vary. Not all plans are available in all areas.</p>

<p><b>Operating System Requirements</b></p> <p><b>Microsoft Windows:</b> XP, Vista or 7 / 300 Mhz or faster / 128 MB RAM / 100 MB free disk space</p> <p><b>Macintosh:</b> OS10.4 or higher / 300 Mhz or faster / 128 MB RAM / 100 MB free disk space</p> <p><b>A PC Computer must be on-site at installation time, have an Ethernet/NIC card and meet all above requirements.</b></p> <p>I understand that if my computer does not meet the above requirements additional charges may apply if extensive installation time or multiple trips are required to complete the installation. I further acknowledge that I have read and understand the 24-month minimum service commitment and data limits assigned per package.</p> <p>Signature: _____</p>
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### Account Information

Please select a user-id and password, this will serve as your login and password when connecting.

**USER-ID** (4 characters minimum/16 maximum, all lower case. Domain is jrecoop.com)

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**PASSWORD** (8 characters minimum, circle upper or lowercase, should contain at list one upper and one lower letter, one number, and one symbol)

u/l u/l u/l u/l u/l u/l u/l u/l u/l u/l u/l

**Please note:** A minimum of four additional child accounts can be created after installation at the <http://jrecoop.ruralportal.net> site. Subscriber should read the Acceptable Use Policy and the Data Allowance Plan. Both can be found on our website at [www.jrec.com](http://www.jrec.com). You can also check your email at <http://webmail.everyone.net>.

<b>CHARGES:</b>	
<b>Equipment Fee Amount</b>	<u>          \$ 49.99          </u>
<b>Installation Fee Amount</b>	<u>          FREE          </u>
<b>Monthly Pak Amount</b> <small>(Amount may be pro-rated)</small>	<u>                          </u>
<b>Service Plan</b>	<u>          \$ 6.99          </u>
<b>Subtotal</b>	<u>                          </u>
<b>Sales Tax</b>	<u>                          </u>
<b>Total Due</b>	<u>                          </u>
<b>Date/Sales Initials</b>	<u>                          </u>

# Subscriber Installation Checklist

**Name** \_\_\_\_\_

**Service Pak** Which service pak are you purchasing: \_\_\_\_\_

## **Building Information**

1.  Own  Rent (If Rent – Need Owners or Association Consent in Writing)
2.  Manufactured Home  Stick Built Home  Condominium Home  
 Apartment  External Building  Office Building
3. How many stories high is the building:  1 Story  2 Story  3 Story
4. Will mount be accessible from a \*25 foot ladder?  Yes  No
5. Install Location Preference?  \*On sloped roof  On flat roof  Pole  
 Side of Building  Other \_\_\_\_\_

## **Construction Information:**

1. What material is the roof?  Slate  Wood Shake Shingles  Asphalt  
 Metal  Composition/Asphalt Shingles  Other \_\_\_\_\_
2. House?  Log  Siding  Brick  Masonry  Other \_\_\_\_\_
3. Are there any special mounting request or requirements? \_\_\_\_\_

Diagram of house and requested location:

## **Line of Sight**

1. Is there an unobstructed view of the southern sky from the building or yard?  Yes  No

**Number of Miles Location is From Office:** \_\_\_\_\_ (Trip charges may apply if 30+ miles from office)

**Standard/Non-standard:** (\*Standard = 1 wall/1 floor/100' coax cable/7' Ethernet/slope roof)

1. Is a standard or non-standard install expected? (circle one)      Standard      Non-Standard
2. If non-standard, subscriber is aware of potential charges due upon install?  Yes  No

## **Installation Date/Time:**

Date and time you would like install to take place. \_\_\_\_\_